

# HP LAN and USB Travel Hub

## User Guide

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First Edition: July 2010

Document Part Number: 615860-001

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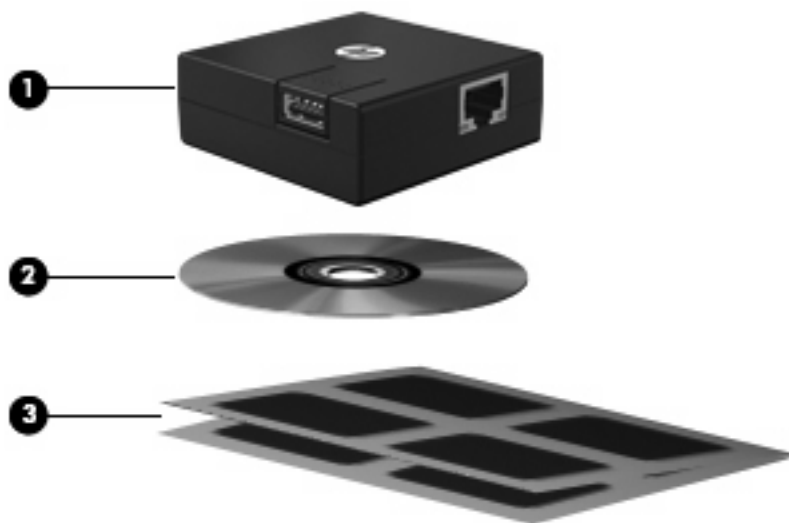
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# 1 Getting started

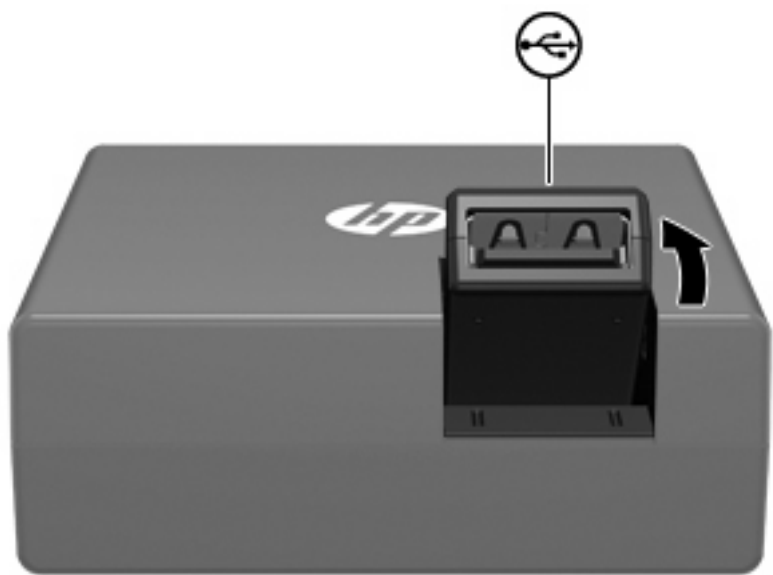
## Identifying box contents



Component	Description
(1)	Travel Hub
(2)	<i>Accessory User Guides</i> disc
(3)	<i>Quick Setup</i>

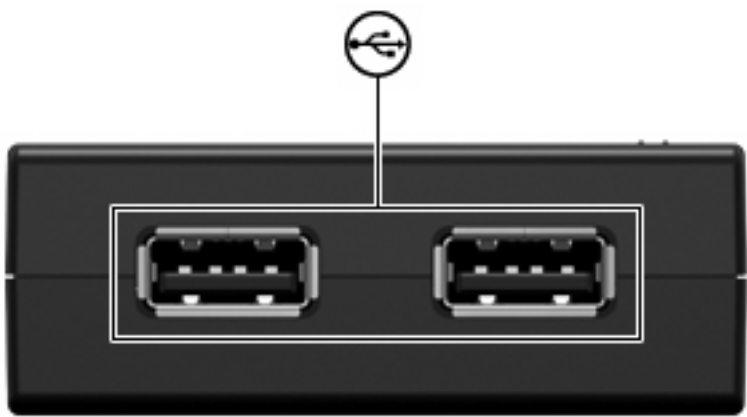
# Identifying components

## Front component



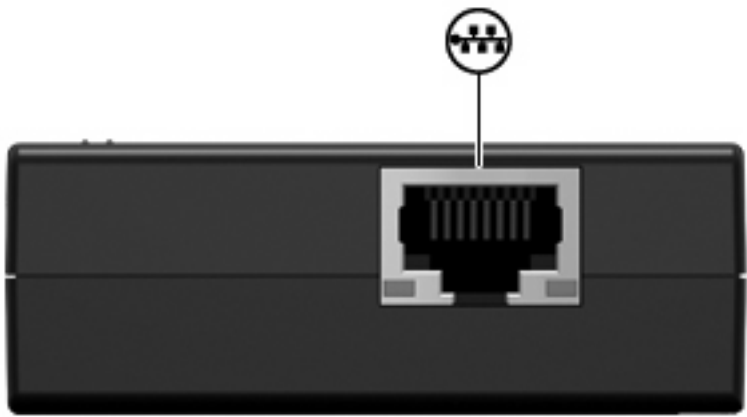
Component	Description
Flexible USB port	Connects optional USB devices; swivels up to 90 degrees.

## Left components



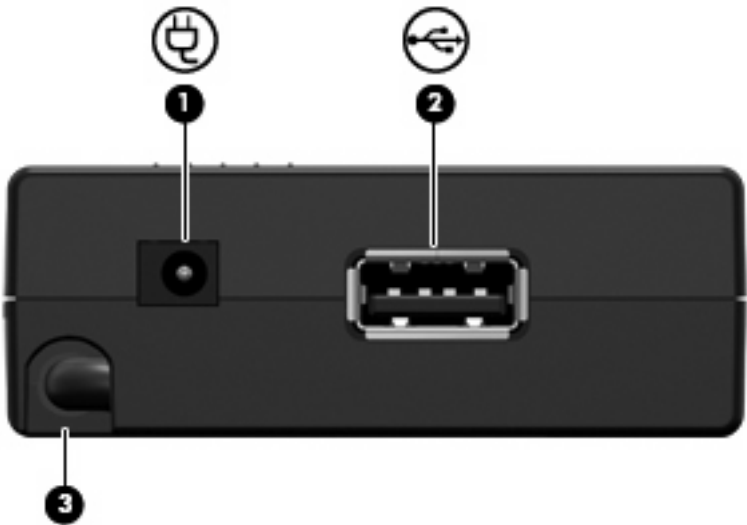
Component	Description
USB ports (2)	Connect optional USB devices.

## Right component



Component	Description
RJ-45 (network) jack	Connects a network cable.

## Rear components



Component	Description
(1) DC power jack	Requires use of a standard 5-V, 3.5-mm power adapter purchased separately from an electronics retailer. Provides power to the hub when the devices (either individually or combined) connected to the hub require power in excess of 500 mA.
(2) USB port	Connects optional USB devices.
(3) USB cable channel	Allows the USB connector cable to be positioned so that the travel hub will sit flat when connected to a computer.

## Bottom component



Component	Description
USB connector	Connects the hub to the USB port on the computer.



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## 2 Using the travel hub


For optimal performance, use the travel hub with HP or Compaq computers running the Windows® 7, Windows Vista®, or Windows XP operating systems.

Power is not required to use the travel hub features. However, to connect an external device that requires power in excess of 500 mA, an optional standard 5-V, 3.5-mm power adapter (purchased separately from an electronics retailer) may be required. The external device may also provide additional power through a power adapter. Refer to the documentation included with the device for more information.


### Installing drivers

To install the LAN drivers on a computer, follow these steps:

1. Insert the *Accessory User Guides* disc into the optical drive of your computer.
2. If the AutoPlay window opens, select **Run userguide.html**.
3. Select your language, click the link to install the drivers, and then follow the on-screen instructions to complete the installation.

 **NOTE:** To check for updates and get the latest drivers, go to <http://www.hp.com/support>.

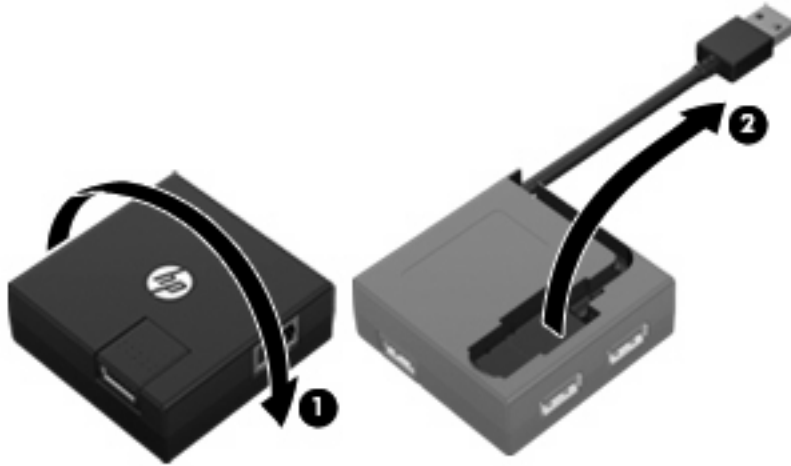
## Connecting the travel hub to a computer

 **NOTE:** The travel hub can be connected to or disconnected from the computer when the computer is on or off.


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To connect the travel hub to a computer:

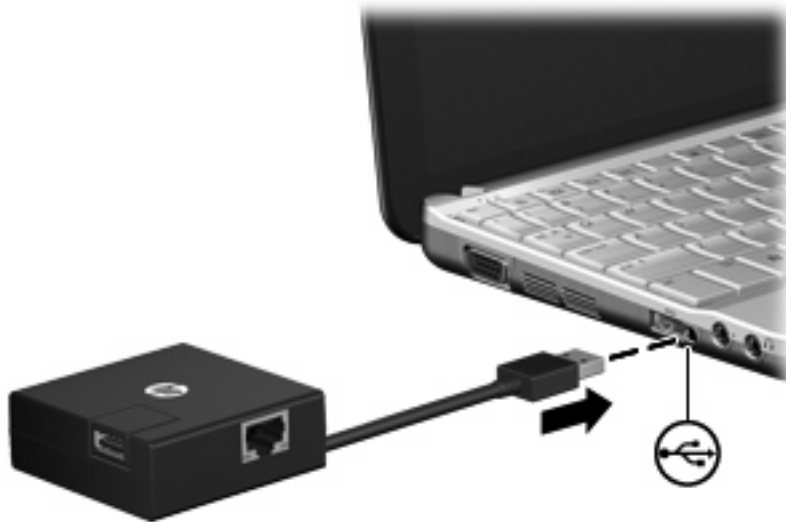
1. Turn the travel hub upside down (1), and then extend the USB connector away from the travel hub (2).



2. Turn the travel hub over, position the cable in the channel so the hub sits flat, and then connect the USB connector to the USB port on the computer.

 **NOTE:** Your computer may look slightly different from the illustration in this section.

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## Connecting to a network


You can connect your computer through the travel hub to a network. This requires an Ethernet cable (purchased separately).

1. Connect the travel hub to your computer.
2. Connect one end of the Ethernet cable to the RJ-45 (network) jack on the travel hub **(1)** and the other end to an RJ-45 wall jack **(2)** or router.

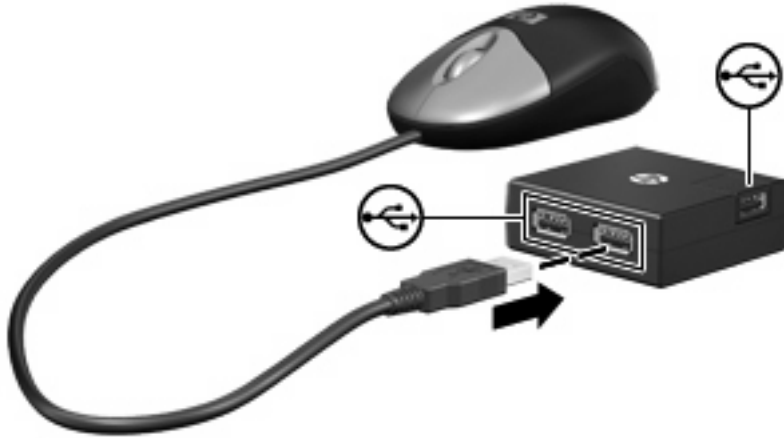


## Connecting USB devices

The travel hub has 4 USB ports. Use any of the USB ports to connect optional external USB devices.

 **NOTE:** Be sure that the external device is compliant with the travel hub power specifications described in the next section.

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## Connecting power to the travel hub

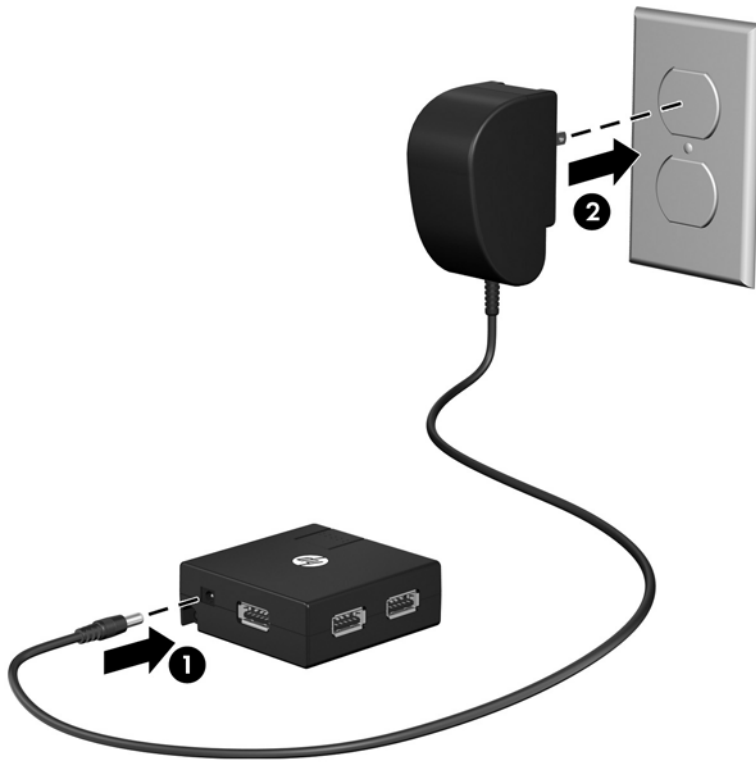
Power is not required to use the hub features. However, to connect external devices that require power in excess of 500 mA (either individually or combined), an optional standard 5-V, 3.5-mm power adapter (purchased separately from an electronics retailer) may be required. The external device may also provide additional power through a power adapter provided with the device. Refer to the documentation included with the device for more information.

To connect a power adapter to the travel hub:

1. Plug the power adapter into the DC power jack **(1)** on the travel hub.
2. Plug the other end of the power adapter into an AC outlet **(2)**.

 **NOTE:** Power adapter is not included and may look different than shown.

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## Disconnecting the travel hub or a USB device

To disconnect an external device from the travel hub or to disconnect the travel hub from the computer, follow these steps:

- △ **CAUTION:** To reduce the risk of losing information, save your work before disconnecting external devices from the travel hub or before disconnecting the travel hub from your computer.

**CAUTION:** To prevent loss of information or an unresponsive system, use the following procedure to safely remove a USB device.

**CAUTION:** To prevent damage to a USB connector, do not pull on the cable to remove a USB device or the travel hub.

For Windows 7:

1. Click the **Safely Remove Hardware and Eject Media** icon in the notification area, at the far right of the taskbar.  
  

📝 **NOTE:** To display the Safely Remove Hardware and Eject Media icon, click the **Show hidden icons** icon (the arrow at the left side of the notification area).
2. Click the name of the device in the list. You are prompted that it is safe to remove the device.
3. Remove the device.

For Windows Vista or Windows XP:

1. Double-click the **Safely Remove Hardware** icon in the notification area, at the far right of the taskbar.



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**NOTE:** To display the Safely Remove Hardware icon in the notification area, click the **Show Hidden Icons** icon (< or <<) in the notification area.

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2. Click the name of the device in the list.



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**NOTE:** If the USB device is not listed, you do not have to stop the device before you remove it.

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3. Click **Stop**, and then click **OK**.
4. Remove the device.

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## 3 Troubleshooting

### Solving common problems

The following table lists possible problems and the recommended solutions.

Problem	Possible cause	Solution
The ports or jacks on the travel hub are not working.	The travel hub is not connected to the computer correctly.	Disconnect the USB connector from the computer, and then reconnect it.
Devices connected to the hub are not working properly.	The hub may not provide enough power to use all devices connected.	Use a standard 5-V, 3.5-mm power adapter purchased separately from an electronics retailer.
When the travel hub is connected to the computer, both the WLAN and the LAN are connected.	Switching from the WLAN connection to the LAN connection is not supported.	Press the wireless button or key or slide the wireless switch to disable the WLAN connection. For information on locating the wireless button, key, or switch, refer to the documentation included with your computer.

## Getting more information

- For comprehensive information about your HP computer, as well as governmental agency and safety information about the use of your HP computer, access Help and Support on your HP computer by selecting **Start > Help and Support**.
- The HP Web site (<http://www.hp.com>) provides product news and software updates.

## Technical support

If you cannot solve a problem using the troubleshooting tips in this chapter, you may need to contact technical support.

For the fastest possible resolution of your problem, have the following information available when you call or e-mail:

- Model name and number for the computer and for the travel hub
- Serial numbers for the computer and travel hub
- Dates the computer and travel hub were purchased
- Conditions under which the problem occurred
- Error messages that have been displayed
- Hardware and software you are using
- The manufacturer and model of components connected to the computer and travel hub

To contact technical support, select **Start > Help and Support > Contact support** to start a chat session with a support specialist. You can also refer to the *Worldwide Telephone Numbers* booklet, included with the computer, for contact information.



**NOTE:** When technical support chat is not available in a particular language, it is available in English.



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